



National Compliance Assistance Providers Forum 2002

“Optimizing Resources for Environmental Results”

December 3-6, 2002

Adams Mark Hotel San Antonio, Texas

The National Compliance Assistance Providers Forum 2002, sponsored by U.S. EPA Office of Enforcement and Compliance Assurance, U.S. EPA Region 6, and the Texas Commission on Environmental Quality, brings together compliance and environmental assistance providers from across the country to share their expertise, build their skills, and network.

Forum 2002 will provide a unique opportunity for practitioners to share their perspectives on:

- How to build on the skills and strengths of all environmental assistance providers
- How to design a program to provide the best service
- How to link environmental assistance efforts and offer meaningful incentives
- How to determine if a program is making a difference

Tuesday, December 3

Pre-Conference Agenda

8:30–4:30 **Compliance Assistance Advisory Committee Meeting (Optional; open to the public)**

Optional Field Trips

1:00–5:00 **Texas Disposal Systems Facility.** Tour this innovative combination of solid waste landfill, compost operations, reuse, recycling, and exotic game ranch all at one site. Operations include sales of compost, mulch and compost-amended soils to gardeners and landscape professionals; flea market sales of reclaimed usable items from the waste stream; and use of organic materials from nearby Bracken Cave, the largest bat colony in the world. More than 20 different species of animals roam the site's buffer zone in the 800-acre exotic game ranch occupying land permitted and planned for future landfill expansion. No fee; space is limited; advance registration is required.

1:00–5:00 **History of Water in San Antonio.** Join the San Antonio Water Systems (SAWS) and the National Park Service on a historical and environmental look at San Antonio's most important resource, water. Tour emphasizes historical and current efforts to protect and conserve the area's sparse water resources with links to the Spanish Missions and the San Antonio River. The San Antonio Springs from the Edwards Aquifer was the reason that the Spanish established San Antonio in 1718. Hear about the engineering feats that were accomplished to get water to the Missions. Tour will stop at the Mission San Jose, the most beautiful and best fortified of all Texas missions that has been restored to show life in the Spanish Colonial days. Engineering improvements made in the 18th century remain in use 283 years later. No fee; space is limited; advance registration is required.

5:00–7:30 **Conference Check-in**

Exhibit Hall: Over 40 exhibitors will display computer-based and other environmental assistance tools, projects and programs. The exhibit hall will provide an informal setting for networking and learning how our colleagues are meeting the challenges facing environmental assistance providers.

Networking Reception: Join representatives of U.S. EPA's Headquarters, Region 6, Texas Commission on Environmental Quality, the Compliance Assistance Advisory Committee and your Regional Compliance Assistance Coordinators for informal conversation. Cash bar.

8:00–8:30 **Exhibit Hall Open**

8:00–8:20 **Introduction and Overview of Conference Agenda**

Jim Edward, Director, Compliance Assistance and Sector Programs Division, Office of Compliance, U.S. Environmental Protection Agency

Sam Coleman, Director, Compliance Assurance and Enforcement Division, Region 6, U.S. Environmental Protection Agency

Richard Garcia, Regional Director, Region 13 San Antonio, Texas Commission on Environmental Quality

8:20–8:30 **Welcome**

The Honorable Ed Garza, Mayor, City of San Antonio, Texas (invited)

9:00–10:30 **Keynote Address**

Senior Level EPA Official

Where Are We Headed in Compliance Assistance?

Moderator:

Michael Stahl, Director, Office of Compliance, U.S. Environmental Protection Agency

Panelists:

J.P. Suarez, Assistant Administrator, Office of Enforcement and Compliance Assurance, U.S. Environmental Protection Agency (invited)

Gregg A. Cooke, Regional Administrator, Region 6, U.S. Environmental Protection Agency

Executive Director, Texas Commission on Environmental Quality

La Ronda Bowen, Principal, Bowen and Associates, Co-Chair, Compliance Assistance Advisory Committee

Richard Sustich, Assistant Director of Research and Development, Metropolitan Water Reclamation District of Greater Chicago, Co-Chair, Compliance Assistance Advisory Committee

10:30–10:45 **Break**

10:45–12:15 **Concurrent Breakout Sessions**



Partnering with Other Agencies to Conduct Compliance Assistance for Small Public Water Supply Systems

Shelia Hollimon, Water Technical Authority, Region 4, U.S. Environmental Protection Agency

Larry Edwards, Captain, U.S. Food and Drug Administration



Successes in Providing Compliance Assistance Tools and Training for EPA Air Toxics Rules

Gil Wood, Senior Environmental Engineer, Office of Air Quality Planning and Standards, U.S. Environmental Protection Agency

Larry Brockman, Environmental Protection Specialist, Office of Air Quality Planning and Standards, U.S. Environmental Protection Agency

Jean Campbell, Environmental Scientist, Region 4, U.S. Environmental Protection Agency



Lenders, Licenses, Building Codes, and Insurers: Using Business Requirements and Risk Management to Expand Outreach and Promote Small Business Environmental Performance

Kevin Dick, Director, Business Environmental Program, Nevada Small Business Development Center, University of Nevada-Reno

Annette Fulgenzie, Project Manager, Small Business Environmental Assistance Program, Illinois Department of Commerce and Community Affairs

Bill Weddle, Director, Risk Management Institute, North Dallas Small Business Development Center, Bill J. Priest Institute for Economic Development



Compliance Assistance to Small Communities: A Proactive Approach

Joe Francis, Associate Director, Nebraska Department of Environmental Quality

Peter Dalke, Interagency Coordinator, Environmental Partnerships for Oregon Communities, Oregon Department of Environmental Quality

12:15–1:30 **Lunch on your own**



1:30–3:00 **Concurrent Breakout Sessions**



Strengthening the Compliance Assistance Provider Network: Recommendations to U.S. EPA
Compliance Assistance Advisory Committee



Using Environmental Management Systems as a Tool to Address Compliance Requirements at the Local Government Level

Harry E. Gregori, Jr., AICP, Director, Division of Pollution Prevention and Compliance Assistance, Virginia Department of Environmental Quality

Sharon Baxter, Director, Office of Pollution Prevention, Virginia Department of Environmental Quality

Craig Ruberti, Project Manager, Global Environment and Technology Foundation



Continuing the Integration of P2 into Compliance Efforts through Multiple Projects, Diverse Resources and Organizations

Deb Jacobson, Executive Director, Great Lakes Regional Pollution Prevention Roundtable

Gary Miller, Director, Printers National Environmental Assistance Center

Becky Lockart, Pollution Prevention Specialist, Illinois Environmental Protection Agency



Environmental Results Programs: Linking Compliance Assistance, Self-Certification and Performance Measures

Steve DeGabriele, Director, Business Compliance Division, Massachusetts Department of Environmental Protection

Satish Kastury, Director, RCRA Enforcement and Compliance, Florida Department of Environmental Protection

Wayne Gregory, Director, Division of Underground Storage Tanks, Tennessee Department of Environment and Conservation

3:00–3:15 **Break**

3:15–4:45 **Concurrent Breakout Sessions**



Greening the Supply Chain: A Model for Mentoring

Ed Waldner, Deputy Commodity Manager, Pratt & Whitney

Frank Marino, Corporate Manager of Environmental Quality, Raytheon Company



Perspectives on Compliance Assistance Site Visits

Anne Marie Callery, Environmental Compliance Specialist, Texas Commission on Environmental Quality

Alan MacKenzie, Senior Hydrologist, Wisconsin Department of Agriculture, Trade and Consumer Protection

Clint Sperry, Environmental Scientist, Region 7, U.S. Environmental Protection Agency



Bridging the Gap between Business Owners/Operators and Those Who Regulate Them

La Ronda Bowen, Principal, Bowen and Associates

Terrie Mitchell, Manager, Stakeholder Relations, Sacramento Regional County Sanitation District

Tamara Shae-Oatman, Manager, Small Business and Local Government Assistance, Texas Commission on Environmental Quality



Are We Having an Impact? Recommendations to U.S. EPA on Performance Measurement
Compliance Assistance Advisory Committee

4:45–5:00 **Break**

5:15–6:15 **Regional Discussions: Compliance Assistance Issues and Needs.** Meet your Regional Compliance Assistance Coordinator and ask about issues of importance to you.

6:30–7:30 **Optional River Cruise.** See San Antonio's world renowned holiday lights from a chartered boat down the San Antonio River. Space is limited; advance registration required. Include personal or cashier's check payable to "Marasco Newton Group" in the amount of \$7 with your registration form.



=Outcome Measurement



=Linking Compliance Assistance with Other Environmental Programs

AGENDA AT

Wednesday,
12/4/02

8:00

9:00

10:00

11:00

NOON

Exhibit Hall Open

Plenary Session (8:00 - 10:30)

Introduction and Overview of Conference Agenda

Welcome Remarks

Keynote Address

Where Are We Headed in Compliance Assistance?

Break

Breakout Session (10:45 - 12:15)

Partnering with Other Agencies to Conduct Compliance Assistance for Small Public Water Supply Systems

Breakout Session (10:45 - 12:15)

Successes in Providing Compliance Assistance Tools and Training for EPA Air Toxics Rules

Breakout Session (10:45 - 12:15)

Lenders, Licenses, Building Codes, and Insurers: Using Business Requirements and Risk Management to Expand Outreach and Promote Small Business Environmental Performance

Breakout Session (10:45 - 12:15)

Compliance Assistance to Small Communities: A Proactive Approach

Lunch On Your Own

Thursday,
12/5/02

8:00

9:00

10:00

11:00

NOON

Exhibit Hall Open

Plenary Session (8:30 - 9:45)

Highlights of the Day's Agenda

Plenary Speaker

Break

Breakout Session (10:00 - 11:30)

Leveraging Existing Relationships: Are Trade Associations the Key to Improving Industry Compliance?

Breakout Session (10:00 - 11:30)

500 Channels and Nothing On: What's Missing on the Web?

Breakout Session (10:00 - 11:30)

ASTM's Quality of Life Standard for Risk-Based Corrective Action

Breakout Session (10:00 - 11:30)

Importance of Data in Providing Quality Assistance

Lunch On Your Own

Friday,
12/6/02

8:00

9:00

10:00

11:00

NOON

Breakout Session (8:30 - 10:00)

A Local Community's Perspective on Environmental Compliance

Breakout Session (8:30 - 10:00)

Compliance Assistance for Auto Recyclers

Breakout Session (8:30 - 10:00)

Lessons Learned: Barriers to Measuring Compliance Assistance Outcomes

Breakout Session (8:30 - 10:00)

Business Compliance Assistance One-Stop Initiative

Break

Plenary Session (10:15 - 11:45)

Homeland Security through Compliance Assistance

Break

Forum Wrap-Up

After-Conference Meeting

Available meeting space on a first-come, first-served basis.

A GLANCE

1:00	2:00	3:00	4:00	5:00	6:00
Own	Breakout Session (1:30 - 3:00) Strengthening the Compliance Assistance Provider Network: Recommendations to U.S. EPA Breakout Session (1:30 - 3:00) Using Environmental Management Systems as a Tool to Address Compliance Requirements at the Local Government Level Breakout Session (1:30 - 3:00) Continuing the Integration of P2 into Compliance Efforts through Multiple Projects, Diverse Resource and Organizations Breakout Session (1:30 - 3:00) Environmental Results Programs: Linking Compliance Assistance, Self-Certification and Performance Measures	Break	Breakout Session (3:15 - 4:45) Greening the Supply Chain: A Model for Mentoring Breakout Session (3:15 - 4:45) Perspectives on Compliance Assistance Site Visits Breakout Session (3:15 - 4:45) Bridging the Gap between Business Owners/Operators and Those Who Regulate Them Breakout Session (3:15 - 4:45) Are We Having an Impact? Recommendations to U.S. EPA on Performance Measurement	Break	Regional Discussions (5:15 - 6:15) Compliance Assistance Issues and Needs
1:00	2:00	3:00	4:00	5:00	6:00
Breakout Session (1:00 - 2:30) On-Site Training Case Studies: Two Programs that Work Breakout Session (1:00 - 2:30) One Approach to Environmental Compliance in the Batch Chemical Manufacturing Industry Breakout Session (1:00 - 2:30) Expert Systems for Compliance Assistance Breakout Session (1:00 - 2:30) Assessing Effectiveness of Compliance Assistance: Some Promising Models	Break	Breakout Session (2:45 - 4:15) Using an Integrated Approach to Compliance: Border Warehouse Case Study Breakout Session (2:45 - 4:15) Regnet: Regulatory Information Management Framework for Enhancing Access to Regulations, Compliance Checking and Assistance Breakout Session (2:45 - 4:15) Environmental Management Systems for Small and Medium-Sized Businesses: Pilot Project Roundtable Discussion (2:45 - 4:15) Challenges Facing Compliance Assistance Providers			
1:00	2:00	3:00	4:00	5:00	6:00
Networking Space (12:00 - 3:00) Space for formal or informal meetings. First-come, first-serve					

National Compliance Assistance Providers Forum 2002

December 3–6, 2002 ~ Adam's Mark, San Antonio, Texas

REGISTRATION FORM—DEADLINE NOVEMBER 22, 2002

You may register for Forum 2002 in three convenient ways:

1. **Fax** registration to: (703) 526-9826
2. **Register online** at: <http://www.mng-ltd.com/projects/ncapf02/index.cfm>
3. **Mail** registration form and payment for river cruise to:
2425 Wilson Blvd., 4th Floor, Arlington, VA 22201 Attn: Heather Pope

Name (as namebadge should read)

Title and Organization

Street Address

City, State, Zip

Phone

Fax

Email

Mobility, auditory, or visual requirements? (please specify, you will be contacted):

Please designate dates you plan to attend: December 3rd ☐ 4th ☐ 5th ☐ 6th ☐

Tuesday, December 3, 2002

If you are interested in participating in an optional field trip, please indicate your preference below (select one):

- ☐ Texas Disposal Systems Facility (no fee)
- ☐ History of Water in San Antonio (no fee)

Wednesday, December 4, 2002

If you are interested in participating in the optional river cruise, please check the box below:

- ☐ River Cruise (please enclose a personal or cashier's check for \$7, payable to "Marasco Newton Group")

How did you hear about the Forum?

- ☐ Mass mailing ☐ Received flyer at another meeting ☐ Email notice ☐ From a colleague
- ☐ Listserv (please specify): _____
- ☐ Printed publication (please specify): _____
- ☐ Other (please specify): _____

Contact Heather Pope with questions: phone: (703) 292-5919 email: hpope@marasconewton.com

National Compliance Assistance Providers Forum 2002

December 3–6, 2002 ~ Adam's Mark, San Antonio, Texas

EXHIBITOR ORDER FORM—DEADLINE NOVEMBER 22, 2002

Exhibit space is limited, so please inform us of your interest as soon as possible. An 8' x 8' space will be provided. One 6' x 30" table can be provided if requested. Exhibits will be open from 5pm–7:30pm on December 3rd; from 8am–6:15pm on December 4th; and from 8am–4:15pm on December 5th.

Organization: _____

Contact: _____ Other Representatives: _____

Street Address: _____

City: _____ State: _____ Zip: _____

Phone: _____ Email: _____

Title of Exhibit: _____

Brief Description: _____

Exhibit Type: ☐ Computer demonstration ☐ Static display (dimensions): _____

Computer equipment (CPU, monitor, keyboard), electricity and internet access must be ordered directly from the hotel. See <http://www.mng.ltd.com/cfide/website/ncapf02/index1.htm> for rates, terms and order forms.

The Adam's Mark charges for the storage & receiving of packages. Those costs are listed on our website.

Please indicate your needs below.

☐ Table, 6' x 30" (no charge)

☐ Computer equipment (See <http://www.mng.ltd.com/cfide/website/ncapf02/index1.htm> for rates, terms and order form)

☐ Electricity (See <http://www.mng.ltd.com/cfide/website/ncapf02/index1.htm> for rates, terms and order form)

☐ Internet access (See <http://www.mng.ltd.com/cfide/website/ncapf02/index1.htm> for rates, terms and order form)

☐ Other (please specify) _____

How did you hear about the Forum? _____

You may register for the exhibit hall in three convenient ways:

1. **Fax** completed exhibitor form to: (703) 526-9826

2. **Register online** at: <http://www.mng-ltd.com/projects/ncapf02/index.cfm>

3. **Mail** completed exhibitor form to: 2425 Wilson Blvd., 4th Floor, Arlington, VA 22201 Attn: Heather Pope

Contact Heather Pope with questions:

phone: (703) 292-591

email: hpope@marasconewton.com

8:30–8:45 **Highlights of the Day's Agenda**

8:45–9:45 **Plenary Speaker**

10:00–11:30 **Concurrent Breakout Sessions**



Leveraging Existing Relationships: Are Trade Associations the Key to Improving Industry Compliance?

Leah Wood, Environmental Counsel, Associated General Contractors of America

Marcia Kinter, Vice President of Government Affairs, Screenprinting and Graphic Imaging Association International



500 Channels and Nothing On: What's Missing on the Web?

Paul Chalmer, Business Area Manager, National Center for Manufacturing Sciences

Scott Butner, Senior Research Scientist, Pacific Northwest National Laboratory

Greg Geyer, Principal, Terrachord



ASTM's Quality of Life Standard for Risk-Based Corrective Action

Robert Stenner, Ph.D., Battelle National Laboratory



Importance of Data in Providing Quality Assistance

Joe Schieffelin, Supervisor, Hazardous Waste Compliance Unit, Colorado Department of Public Health and Environment

11:30–1:00 **Lunch on your own**

1:00–2:30 **Concurrent Breakout Sessions**



On-Site Training Case Studies: Two Programs that Work

Billy Black, Environmental Engineer, Region 6, U.S. Environmental Protection Agency

Russ Martin, Environmental Engineer, Region 5, U.S. Environmental Protection Agency

Christine Bergren, Program Specialist, Texas Commission on Environmental Quality

David James, Engineer, Texas Commission on Environmental Quality



One Approach to Environmental Compliance in the Batch Chemical Manufacturing Industry

David Mason, Vice President, Regulatory Affairs, Hatco Corporation

Jeff Gunnulfson, Manager, Government Affairs, Synthetic Organic Chemical Manufacturers' Association



Expert Systems for Compliance Assistance

Alex Botkin, Industry Analyst, CONSAD Research Corporation

Andrea Sterdis, Analyst, CONSAD Research Corporation



Assessing Effectiveness of Compliance Assistance: Some Promising Models

Shelley Metzenbaum, Executive Director, Environmental Compliance Consortium, University of Maryland School of Public Affairs

Tiffin Shewmake, Assistant Director, Environmental Compliance Consortium, University of Maryland School of Public Affairs

2:30–2:45 **Break**

2:45–4:15 **Concurrent Breakout Sessions**



Using an Integrated Approach to Compliance: Border Warehouse Case Study

Mark Potts, Branch Chief, Hazardous Waste Enforcement Branch, Region 6, U.S. Environmental Protection Agency

Gerardo Pinzon, Regional Director, Region 16 Laredo, Texas Commission on Environmental Quality





Regnet: Regulatory Information Management Framework for Enhancing Access to Regulations, Compliance Checking and Assistance

Kincho Law, Professor, Department of Civil and Environmental Engineering, Stanford University
Charles Heenan, Research Engineer, Department of Civil and Environmental Engineering, Stanford University
Shawn Kerrigan, Research Assistant, Department of Civil and Environmental Engineering, Stanford University
Bill Labiosa, Research Assistant, Department of Civil and Environmental Engineering, Stanford University



Environmental Management Systems for Small and Medium-Sized Businesses: Pilot Project

Robert Stephens, Assistant Secretary for Environmental Management and Sustainability, California Environmental Protection Agency
Chris Marxen, Chief of Staff, Border Unit, California Environmental Protection Agency
Beverly Updike, Environmental Protection Specialist, Office of Policy, Planning Analysis and Communications, U.S. Environmental Protection Agency
Ken Zarker, Section Manager, Pollution Prevention and Industry Assistance, Texas Commission on Environmental Quality



Roundtable Discussion: Challenges Facing Compliance Assistance Providers

Informal small-group discussions on strengthening the provider network, designing effective programs, linking compliance assistance and other environmental programs, and performance measurement.

Friday, December 6

Conference Agenda

Day 3

8:30–10:00

Concurrent Breakout Sessions



A Local Community's Perspective on Environmental Compliance

Enrique Valdivia, Project Director, Esperanza Environmental Justice Project
Don McKenzie, President, Martinez Environmental Group
Mary Kelly, Executive Director, Texas Center for Policy Studies



Compliance Assistance for Auto Recyclers

Mary B. Werner, Director, Pollution Prevention Unit, New York State Department of Environmental Conservation
Andy Bray, Project Director, North East Waste Management Officials' Association
Laurie Stevenson, Small Business Assistance Office, Ohio Environmental Protection Agency



Lessons Learned: Barriers to Measuring Compliance Assistance Outcomes

Kathleen Malone, Manager, Federal Facilities Program, Region 2, U.S. Environmental Protection Agency
Ronald Lockwood, Small Business Liaison, Region 2, U.S. Environmental Protection Agency



Business Compliance Assistance One-Stop Initiative

Jim Van Wert, Senior Advisor for Policy, Planning and E-Government, U.S. Small Business Administration

10:00–10:15

Break

10:15–11:45

Homeland Security through Compliance Assistance

Zoe Rascoe, Director, Field Operations Division, Texas Commission on Environmental Quality
Mike Gaydosch, Deputy Director, Enforcement Division, Region 8, U.S. Environmental Protection Agency
John McCauley, Director, Division of Pesticide Regulation, Kentucky Department of Agriculture

11:45–12:00

Conference Wrap-Up

12:00–3:00

After-Conference Meeting Space. Take advantage of available meeting space while you and your colleagues are here to meet formally or informally, in the evenings or on Friday afternoon. Contact Heather Pope at 703-292-5919 or hpope@marasconewton.com to reserve space on a first-come, first-serve basis.



=Outcome Measurement



=Linking Compliance Assistance with Other Environmental Programs

Hotel Information

The Adam's Mark is conveniently located on the beautiful Riverwalk in the heart of downtown San Antonio. It is within walking distance of the Riverwalk shops and restaurants, cultural district, Arneson River Theater, Rivercenter Mall, the Alamo, Buckhorn and Children's Museums, Tower of the Americas, and El Mercado/Market Square. In addition to other local attractions, the Hotel is only 10 minutes from the International Airport and a short drive to Sea World and Six Flags Fiesta Texas.

Address and Contact Information

111 Pecan Street East, San Antonio, TX 78205

(210) 354-2800 phone

(210) 354-2700 fax

(800) 444-2326 toll free

<http://www.adamsmark.com/sanantonio/index.asp>

Reservation Procedure

Hotel rooms have been reserved at the government per diem rate of \$91 plus 16.75% sales tax for December 2–6, 2002. Please call the Adam's Mark San Antonio and ask for the U. S. Environmental Protection Agency (EPA) room block no later than Monday, **November 4, 2002** to secure your room. After that date, room reservations are subject to space availability and rate increase.

Transportation Information from San Antonio International to Adams Mark Hotel

Taxi: \$15–\$20 one-way, depending on traffic.

Shuttle: \$9 one-way or \$16 round trip using San Antonio Shuttle (SATRANS). Prices are subject to change. The shuttle currently runs from 7:00am to 1:00am daily. Check www.saaairportshuttle.com or call (800) 868-7707 for more information.

Driving: Take Highway 281 South to I-35 South, exit Main heading south, left at Pecan Street. Hotel is located off Soledad between Pecan and East Martin.



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Washington, DC 20460-0001

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